CHESTNUT NEWS

The latest updates from your Chestnut Partnership

The summer term is rolling by, and as we edge ever closer to the holidays and a much-deserved break for all the school teaching and office staff, we wanted to give you an update on what's been going on at Chestnut.

July represents the end of Chestnut's first trading year, and what a year it has been for us! What started as an idea while sitting having a drink with some friends has turned into a fully-fledged school ICT support business, maintaining, and supporting more than 20 schools across Worcestershire with IT services and many more with infrastructure support. We are eternally grateful for the support and the trust you have shown us, and we look forward to the next 12 months ahead, as we expand our service, bring new people into the business, and provide even more support to you.

Of course, the last 12 months have not been without their challenges for everyone. With the pandemic still looming, the rising cost of living, and the events unfolding across the world, it's hard to focus on the positives, but as we look to our future and more importantly your future, we intend to bring nothing but positivity as we build and grow.

Next term will see the return of Computing Coordinator network meetings for Chestnut Schools, more information on that shortly. We are also working closely with our partners and suppliers, to develop and introduce new products and services to complement our existing portfolio and enhance your school – more information is available at www.chestnutinfrastructure.co.uk/partners.

Your feedback and ideas are crucial to our combined success, and we are always keen to engage with schools in new ways and listen to what you have to say.

Thanks again for all of your support this year, and please enjoy a well-deserved rest over the summer holidays!

Dan, James & the Chestnut Team

GET IN TOUCH

PHONE
Our support line is open 08:30 to 17:00, Monday to Friday, where you will be able to speak directly to our technical staff.

01905 905415

EMAIL
Reach out with any technical issues whether urgent or jobs for your next Technology Partner visit. A ticket will automatically be created and logged against your school, and we will respond accordingly.

support@ chestnutinfrastructure.co.uk

WEBSITE
You can raise and monitor tickets directly from our website. This site is dedicated to our Partnership schools and will continue to develop and grow as we do.

COMPUTING COORDINATOR MEETINGS

Partners assemble! We have now confirmed the dates of our next two Computing Coordinator network meetings. Our aim is to bring our partner schools together to focus on Computing in the curriculum, sharing knowledge, ideas, and skills. We are busy putting together our first agenda with more information to come to you shortly, in the meantime, please save these dates to your calendars! If staff roles have changed at your school then please update us with contact information for your Computing Coordinators and we will reach out to them.

TUESDAY 20TH SEPTEMBER   09:30 - 12:00

THURSDAY 10TH NOVEMBER   09:30 - 12:00

Jason Whelan
Senior Infrastructure Partner

Nathan Mann
Senior Technical Partner

TEAM UPDATE

Since our last newsletter, we have continued to expand, and we are now a team of 6 with Jason and Nathan joining the team. Most of you will already be familiar with them both, but hopefully you will all get to meet them in the near future. We will be looking to grow again in the coming months as we introduce new products and services to improve our portfolio to offer to our partner schools.

CHESTNUT IT TRAINING

We have been approached by a number of our customers that want some help with addressing the skills gaps around moving to a cloud based way of working. We've been working closely with our partners to put together some training packages for our schools and we're now in a position to offer packages on Teams, OneDrive, SharePoint and much more. We are also looking to offer regular sessions to help improve cyber security awareness, something that we believe should be refreshed annually for all staff in our schools. Contact us for more information!

Training
developing the skills,
employees need to perform
improve their performance
skills, and abilities, specifi

SUMMER HOLIDAYS

While school staff take a well derserved break, things are starting to hot up here at Chestnut as we prepare for a busy summer period. We've got a number of large installations booked in, new servers, WiFi upgrades, and much more. Don't worry though, we are still available to support you throughout the holidays using the usual methods.

CHESTNUT WEBSITES

We are delighted to announce the launch of our new school website service!

We've been working hard to develop a product and an approach that can be adapted to a variety of needs, whilst sticking to our philosophy. Our top five principles, in no particular order:

1. Mobile friendly, because most parents use mobiles to access the Internet.
2. Cost-effective design, creation, and rollout.
3. Encouraging communication with the community to facilitate better connections between parents, teachers, and school admin.
4. Clean, attractive pages with easy navigation.
5. Simple to manage, with easy access to day-to-day support.

Of course, we work with you to make sure your site also complies with DfE requirements.

With this in mind, we have developed a sample site that will help you understand how we put these principles into practice. We have created an imaginary Worcestershire school, called Little Dimchurch Primary School, with its own classes, staff, headteacher, and governors, not to mention term dates and uniform. It will give you an idea of the kind of thing we offer, although your school site will be very much tailored to your needs. Have a look here: https://chestnutschool.co.uk/.

If you would like to know more about our school website service, do have a look at our website, here: https://www.chestnutinfrastructure.co.uk/website-design-and-creation, and contact us using the normal methods.

COMING SOON...

Chestnut Broadband – an education focussed Broadband solution that really follows our motto of being simple, scalable, and affordable. All whilst being supported by your partners at Chestnut. Keep an eye out for more information in the Autumn Term.

Simple • Scalable • Affordable

01905 905415