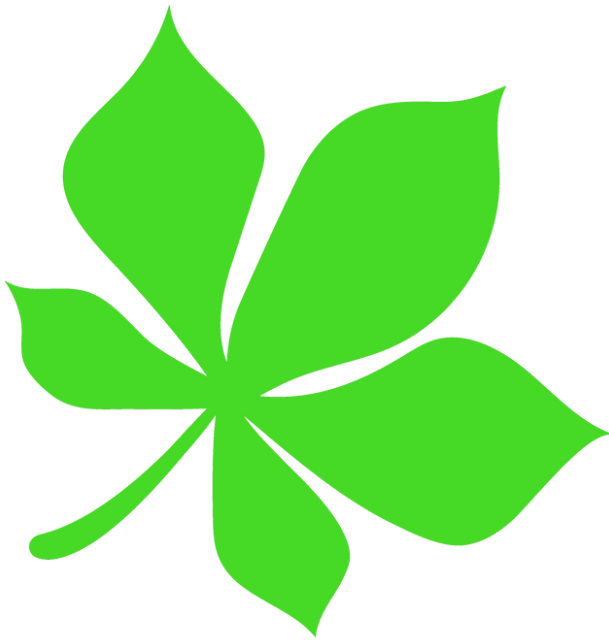# CHESTNUT NEWS

The latest updates from your Chestnut Partnership

WELCOME

Welcome to Issue One of Chestnut News, our half-termly newsletter keeping you up to date with information across the Education Technology world. We will be using this platform to share important information as well as news and success stories from across the schools within our Partnership. From today, our Partnership really gets going - we are delighted to have you onboard and can't wait to get started!

Communication is a cornerstone of our business, and key to the successful Partnership between us and you. From April 1st, our Technology Partner service is live and we have multiple ways that you can get in touch. No problem is too small for us - we are always here to help, providing simple, scalable, and affordable IT solutions to you.

A huge thank you from us both for all of your support so far!

Dan & James

GET IN TOUCH

PHONE

Our support line is open 08:30 to 17:00, Monday to Friday, where you will be able to speak directly to our technical staff.

01905 905415

EMAIL

Reach out with any technical issues whether urgent or jobs for your next Technology Partner visit. A ticket will automatically be created and logged against your school, and we will respond accordingly.

support@ chestnutinfrastructure.co.uk

WEBSITE

You can raise and monitor tickets directly from our website. This site is dedicated to our Partnership schools and will continue to develop and grow as we do.

www. chestnutinfrastructure.co.uk

COFFEE MORNING

Our Welcome Coffee morning at the beginning of March was a huge success - thank you to all of you that attended, it was great to meet you all and kick off our Partnership in the right way (with cake!). Your involvement, ideas and feedback are so important to us to help shape our future Partnership.
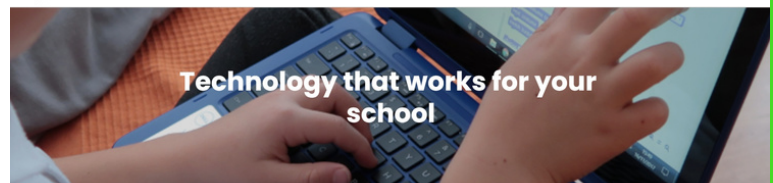
OUR TEAM

We have been amazed at the positive response since we launched the service, and we are currently in the process of expanding our team. From the beginning of May we will hopefully be a team of six! As we continue to grow, we will make sure you are properly introduced to all of our team, and will be doing individual features on each of them in future newsletters.

WEBSITE UPDATES

Our new website will be launching imminently. This will be your go-to resource for all things Chestnut, providing you with a gateway to new products and services as we continue to grow. Our website has been developed by Nigel Hagger-Vaughan and we are delighted to have him here with us at Chestnut. We are now able to offer websites to all of our schools, with bespoke solutions at affordable prices. Please contact us for further details.

Chestnut Infrastructure Ltd

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EASTER

Over Easter, we would like to spend some time in as many of our schools as possible. It allows us the opportunity to do some spring cleaning across your networks. We will reach out to you to explore the possibility of this over the coming days.

CHESTNUT RECYCLING

After Easter we will be launching the Chestnut Recycling Program, we are on a mission to clean up the unwanted old and broken ICT equipment in your schools.

Further details to follow soon!

CALLING ALL COMPUTING COORDINATORS

One of the core aims of our Partnership is to empower Computing Coordinators to deliver the Computing Curriculum, providing the tools and knowledge that you need to help. We will be bringing back regular Computing Coordinator Workshops and are currently looking at potential dates and venues for the first one – keep your eyes on your Inbox for more information.

We are also working on creating a dedicated space for all of the Computing Coordinators in our Partnership schools to share idea and information, and to ask for help and advice from the rest of the Partnership network. Make sure we have up to date contact details for Computing Coordinators at your school so they don't miss out!

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